



Daily Programme.

From the Navigator.



Queen Victoria sailed south towards the Balearic Islands, transiting between the islands of Ibiza to the west and Mallorca to the east during the early hours of the morning. From there, north easterly courses were set towards the port of Palma which lies on the south western edge of Mallorca.

Nautical fact of the day.

"The Nautical Chart"

Two types of charts are produced for use navigationally: Mercator charts (on which rhumb line courses appear as straight lines) and gnomonic charts (on which great circles appear as straight lines). In general navigation terms, ships steaming from one place to another across the sea steer rhumb line courses, with gnomonic charts used only when wireless and direction-finding bearing (which travel in great circles) need to be plotted.

Speciality dining options.



A cover charge of \$17.50 applies.

Bamboo captures the spirit of Asia with our tantalising dishes inspired by the many flavours of each region.

La Piazza offers the best of the Italian cuisine while its subtle regional variations embrace many common elements.

Coriander reflects many different cultures in its tremendous diversity, Indian food ranges from exquisitely simple vegetarian dishes to full-flavoured meat, chicken and fish.

Specialities are available on the following days:

- Monday, 6 November - Bamboo
- Tuesday, 7 November - Bamboo
- Wednesday, 8 November - Bamboo
- Thursday, 9 November - La Piazza
- Friday, 10 November - La Piazza
- Saturday, 11 November - La Piazza
- Sunday, 12 November - Coriander

For reservations call 14315

It's Karaoke Time.

Take centre stage and sing your favourite songs. Piano Entertainer, Robin Rose, will conclude the evening with some great pieces.

From 10.30pm, Golden Lion Pub, Deck 2



In the port of Palma de Mallorca, Spain.

Arrival Time: 8.00am

All Aboard Time: 9.30pm

The capital of Mallorca and the Balearic Islands, Palma is the pearl of the Mediterranean. Come discover why it's been named the world's best city to live in. Palma is a stunner. Rising in honey-coloured stone from the broad waters of the Badia de Palma, this enduring city dates back to the thirteenth century Christian reconquest of the island, and to the Moors, Romans and Talayotic people before that. A richly studded diadem of historical sites, Palma also shelters a seemingly endless array of galleries, restaurants, craft studios and bars – it's without doubt Mallorca's greatest treasure. Wander in any direction from the awe-inspiring Gothic Cathedral at its geographic and historical heart and you'll find bent medieval streets lined with aristocratic town houses, looming baroque churches, teeming public squares, vibrant bohemian neighbourhoods and markets overflowing with all the bounty of the island. You could spend weeks in this city alone, and still uncover fresh joys every day. Palma, the economic and cultural hub of Majorca, is a delightful base for exploring the island's many gold and white beaches. A former Moorish casbah, or walled city, Palma's Old Town is an appealing maze of narrow streets that are a delight to explore on foot. Hop on the Soller Railway for a 17-mile scenic trip, visit fourteenth century Bellver Castle and the museum of contemporary art, and check out the night life.



Show Time Tonight.

Angels:

A beautiful story full of humour and acrobatics with Eleonore and Jeremie.



Jeremie and Eleonore combine grace and beauty with the incredible technical skills of dance, hand to hand balance, adagio and aerial flight. Presented by Entertainment Director, Sally Sagoe.

At 8.30pm & 10.30pm,
Royal Court Theatre, Decks 1, 2 & 3



Ballroom Caliente.

Ole. Dance the Cha Cha, Tango, Rumba, Mambo and more, as the Queens Room Orchestra and vocalist Brad Reynolds feature all your favourite Latin dance steps in an evening of sultry tropical elegance, alongside traditional ballroom styles.

From 9.15pm, Queens Room, Deck 2

Jazz Night.

Relax with a drink of your choice as you listen to some light, smooth, mellow jazz tunes from members of the Royal Court Theatre Orchestra.

At 9.30pm and 10.30pm,

Winter Garden, Deck 9, Midships





Today's activities.

For guests on tour.

We kindly request that you do not come to the meeting room until you are ready to depart and only at the times specified below. When checking in with the tour staff, please remove your tour tickets from the envelope and have them ready to show. If you are travelling with friends, meet beforehand and check in at the same time so that you are allocated the same group.

The following tours will meet in the Queens Room located on deck 2, midships by the B stairway.

Time	Tour Code & Name	Meet
9.00am	036A Best of Palma	Queens Room
9.15am	003A Soller and a Train Ride	Queens Room
9.30am	015A Scenic Mallorca	Queens Room
9.30am	018A Bike Ride in the Old Town	Queens Room
9.45am	026A Flamenco and Tapas	Queens Room

Remember to bring your tour ticket and Guest ID card with you. The tickets are non-refundable even if unused.

Palma de Mallorca sightseeing hop on, hop off bus.

You can purchase tickets for the Palma de Mallorca City Sightseeing hop on, hop off bus tour at the Tour Office. The Tour Office will be open from 8.00am to 10.00am and from 4.00pm to 7.00pm on deck 1, midships in the Grand Lobby.

Shuttle bus service.

There will be a continuous shuttle bus transfer service from Queen Victoria to Palmatown centre. Drop off point is by the Seu Cathedral. The first bus will depart at 8.30am. The shuttle bus transfer will take approximately 15 minutes each way and is subject to local traffic conditions on the day. The last shuttle bus to return to Queen Victoria will be at 9.00pm. We will not be able to accommodate everybody on the last bus, so we ask that you plan your day accordingly. There is no need to purchase tickets in advance, we will scan your Guest ID card when boarding. A maximum of two journeys will be charged per day; each additional journey for today will be free of charge. This service is chargeable for guests who booked Cunard Early Saver and Saver Fares. Adult Single \$9.00 per person (one way) and \$4.00 per child (one way). Guests who booked other fare types will not be charged for this shuttle bus transfer service. We anticipate queues during peak times, and so some guests may wish to consider using a local taxi to avoid waiting.

Security and safety ashore.

Whilst we do not wish to restrict your movements ashore today, we do suggest taking the following precautions:

- Do not stray from the main tourist areas.
- Do not wear any jewellery that is likely to attract attention.
- Be careful to secure personal possessions in pockets, wallets and handbags as pickpockets can operate in all cities.
- We advise you to be careful if you are taking any high value items, including cameras ashore.
- Maintain an awareness of your surroundings at all times.

Wheelchair assistance for shore excursions.

Guests are kindly reminded that wheelchair assistance (if required) will be provided to assist guests on and off the gangway only. As per the terms and conditions stated in the Cunard brochure, guests must be able to make their own way to the transportation on the pier, or be accompanied by a travel companion who is able to assist them.

Passport information.

Guests do not need to carry passports ashore today in the port of Palma de Mallorca, your Queen Victoria guest identification card is sufficient.

Postage.

For your convenience a concierge postal service is available for you to send letters and postcards at every port. The rate per postage item is \$1.60 for worldwide delivery from every port. Maximum weight per item is limited to 50g. If you have already purchased your own postage stamps you may leave the mail at the Purser's Office for posting. You will not be charged for postage which has already been correctly stamped by yourself. The deadline for sending mail is 2 hours before sailing when the ship is docked, and 3 hours prior if the ship is anchored and using tenders.

Currency exchange.

Euros (€), GB pounds (£) and US dollars (USD) are available at the Purser's Office. Queen Victoria can only accept denominations that we trade in as per the company guidelines.

Port Agent.

Queen Victoria will be docked at De Poniente Sur, Port Side.

Miguel Puigserver, SA, Since 1876,

Carrer de la Mar, 6,

07012, Palma de Mallorca,

Baleares, Spain.

Telephone: +(00) 34 971 715303 or Mobile: +(00) 34 667 669003

Telephone in case of an emergency: + 870 764 817752

+ 870 764 817755

European Emergency Number: Dial 112

Available everywhere in the European Union, free of charge. 24/7 to reach the police, the emergency medical services or the fire brigade.



6am

6.00am Good Morning Queen Victoria

Join Entertainment Director, Sally Sagoe and guests, for a light-hearted look at what's happening on and around Queen Victoria. **Stateroom TV Ch. 21 (repeated until 12.00pm)**

6.00am Cunard Radio Live

Expect the greatest hits from the past five decades, ranging from Motown to Rock and even modern classics. **Stateroom TV Ch. 46 (available 24 hours a day)**

8am

8.00am Arrival in Palma de Mallorca

Please listen to the announcements for more information.

9am

9.00am Christian Fellowship Gathering

Admiral's Lounge, Deck 10, Forward, A Stairway (until 9.45am)

9.30am Singles And Solo Travellers' Meeting Point

Outside Golden Lion Pub, Deck 2, Forward, A Stairway (unhosted)

10am

10.00am Morning Trivia

Give those grey cells a bit of a wake up call with this morning's trivia. **Golden Lion Pub, Deck 2, Forward, A Stairway**

10.30am Social Paddle Tennis (unhosted)

Sports Court, Deck 11, Forward, A Stairway (Adults only)

11am

11.30am Cryptic Corner

Can you guess the correct answer from the clues being given?

Golden Lion Pub, Deck 2, Forward, A Stairway

12pm

12.00pm Today's TV Movie Premiere: Lion

A five-year-old Indian boy gets lost on the streets of Calcutta, thousands of kilometres from home. He survives many challenges before being adopted by a couple in Australia. 25 years later, he sets out to find his lost family. Starring: Dev Patel, Rooney Mara, Nicole Kidman, Sunny Pawar and David Wenham. Duration: 118 minutes. Rated: PG-13 and was released in 2015.

Stateroom TV Ch. 21 (until 6.00am tomorrow)

2pm Today's Movie Premiere: **Going In Style**
Three elderly friends plan to rob a bank that's responsible for draining their pension funds. Starring: Morgan Freeman, Michael Caine, Alan Arkin, Ann-Margret, Joey King and Matt Dillon. Duration: 96 minutes, Rated: PG-13 and released in 2017.
Royal Court Theatre, Decks 1, 2 & 3, Forward, A Stairway ↗
Repeated tomorrow on TV Channel 21 from noon onwards

2.00pm Social Bridge, Games And Whist Play
Card Room, Deck 3, Midships, B Stairway (until 4.00pm)

2.00pm Table Tennis Tournament 🏓
Table Tennis Area, Deck 9, A Stairway, Port Side (Adults only)

3pm **3.00pm** Darts Competition 🎯
Golden Lion Pub, Deck 2, Forward, A Stairway (Adults only)

3.00pm Social Golf (unhosted)
Golf Nets, Deck 10, Midships, B Stairway, Port Side (Adults only)

3.00pm Social Needlework And Knitting
Winter Garden, Deck 9, Midships, B Stairway (unhosted)

3.30pm Afternoon Tea With The Imprezza Strings
Queens Room, Deck 2, Midships, B Stairway (until 4.30pm) ↗

4pm **4.00pm** Social Deck Quoits (unhosted)
Deck Quoits Court, Deck 10, A Stairway, Port Side (Adults only)

4.15pm Afternoon Trivia 🎲
Golden Lion Pub, Deck 2, Forward, A Stairway (Adults only)

4.30pm Friends Of Bill W.
Admiral's Lounge, Deck 10, Forward, A Stairway (until 5.15pm)

5pm **5.00pm** Ballroom Dance Class: Tango
With international dance couple, Wilfried and Ilona.
Queens Room, Deck 2, Midships, B Stairway (until 4.30pm) ↗

5.00pm Friends Of Dorothy LGBT
Commodore Club (stbd), Deck 10, Forward, A Stairway (until 5.45pm)

5.15pm Shuffleboard Tournament 🎱
Shuffleboard Court, Deck 11, A Stairway, Starboard Side (Adults only)

5.15pm The Imprezza Strings
Grand Lobby, Deck 1, Midships, A Stairway (until 6.00pm)

5.45pm Jazz Guitarist Emil Nikolov
Yacht Club, Deck 10, Forward, A Stairway (until 6.30pm)

6pm **6.45pm** Jazz Guitarist Emil Nikolov
Yacht Club, Deck 10, Forward, A Stairway (until 7.30pm)

7pm **7.00pm** Category Speciality Trivia
Will tonight's chosen category be your favourite?
Golden Lion Pub, Deck 2, Forward, A Stairway

7.00pm The Imprezza Strings
Winter Garden, Deck 9, Midships, B Stairway (until 7.45pm)

7.30pm Piano Entertainer Robin Rose
Golden Lion Pub, Deck 2, Forward, A Stairway (until 8.00pm)

7.45pm Jazz Guitarist Emil Nikolov
Yacht Club, Deck 10, Forward, A Stairway (until 8.30pm)

7.45pm Cocktail Pianist Graham Wellard
Commodore Club (stbd), Deck 10, Forward, A Stairway (until 8.30pm)

7.45pm Harpist Yoana Shirkova
Outside Verandah Restaurant, Deck 2, Grand Lobby (until 8.30pm)

7.45pm Sequence Dancing With Social Hostess Ruth
Queens Room, Deck 2, Midships, B Stairway (until 8.30pm) ↗

8pm **8.00pm** Wipeout Trivia
Golden Lion Pub, Deck 2, Forward, A Stairway

8.30pm Show Time Tonight: Angels With Eleonore And Jeremie
Royal Court Theatre, Decks 1, 2 & 3, Forward, A Stairway ↗

8.30pm Pre-recorded Ballroom, Latin And Sequence Dance Music
Queens Room, Deck 2, Midships, B Stairway (until 9.15pm) ↗

8.45pm DJ Graham's Request Express
Yacht Club, Deck 10, Forward, A Stairway (until 9.15pm)

8.45pm Young Adults Gathering
This is an informal gathering for guests from 18 to 30 years of age.
Yacht Club, Deck 10, Forward, A Stairway (until 9.15pm)

9pm **9.00pm** Piano Entertainer Robin Rose
Golden Lion Pub, Deck 2, Forward, A Stairway (until 9.45pm)

9pm **9.15pm** Ballroom Caliente
With the Queens Room Orchestra.
Queens Room, Deck 2, Midships, B Stairway (until 12.00am) ↗

9.15pm DJ Graham's Request Express
Yacht Club, Deck 10, Forward, A Stairway (until 10.00pm)

9.15pm Harpist Yoana Shirkova
Outside Verandah Restaurant, Deck 2, Grand Lobby (until 10.00pm)

9.30pm All Aboard
The gangways are raised and Queen Victoria will sail for Malaga, Spain - a distance of 405.1 nautical miles. (1 nautical mile equals 1.15 statute miles, or 1.85 kilometres)

9.30pm Jazz Night
With members of the Royal Court Theatre Orchestra.
Winter Garden, Deck 9, Midships, B Stairway (until 10.15pm)

9.30pm Cocktail Pianist Graham Wellard
Commodore Club (stbd), Deck 10, Forward, A Stairway (until late)

9.45pm Mega Movies Trivia
Entertainment Host, Sadiqi will test your movie knowledge.
Golden Lion Pub, Deck 2, Forward, A Stairway

10pm **10.00pm** International Party Band Changez
Yacht Club, Deck 10, Forward, A Stairway (until 11.00pm)

10.15pm Harpist Yoana Shirkova
Outside Verandah Restaurant, Deck 2, Grand Lobby (until 11.00pm)

10.30pm It's Karaoke Time Followed By
Piano Entertainer Robin Rose
It's your time to shine with Entertainment Hosts, Karen and Sarah.
Golden Lion Pub, Deck 2, Forward, A Stairway (until late)

10.30pm Jazz Night
With members of the Royal Court Theatre Orchestra.
Winter Garden, Deck 9, Midships, B Stairway (until 11.15pm)

10.30pm Show Time Tonight: Angels With Eleonore And Jeremie
Royal Court Theatre, Decks 1, 2 & 3, Forward, A Stairway ↗

10.45pm Young Adults Late Night Gathering
This is an informal gathering for guests from 18 to 30 years of age.
Yacht Club, Deck 10, Forward, A Stairway (until 11.15pm)

11pm **11.00pm** DJ Graham's Request Express
Yacht Club, Deck 10, Forward, A Stairway (until 11.30pm)

11.30pm International Party Band Changez
Yacht Club, Deck 10, Forward, A Stairway (until 12.30am)

12am **12.30am** Late Night Dancing With DJ Graham
Yacht Club, Deck 10, Forward, A Stairway (until late)

ROYAL SPA

FITNESS CLASSES

7.00am Fitness: Sunrise Stretch
Royal Spa Fitness Centre, Deck 9, Forward, A Stairway

7.30am Fitness: Fab Abs
Royal Spa Fitness Centre, Deck 9, Forward, A Stairway

8.00am Fitness: Pure Form Pilates*
Royal Spa Fitness Centre, Deck 9, Forward, A Stairway

6.00pm Fitness: Total Body Conditioning
Royal Spa Fitness Centre, Deck 9, Forward, A Stairway

*A fee applies.

WELLBEING SEMINARS

8.00am Walk In Footprint Analysis
Royal Spa, Deck 9, Forward, A Stairway (until 12.00pm)

1.30pm 5 Minute Makeover
Join us for a complimentary SunGlow makeover.
Royal Spa, Deck 9, Forward, A Stairway

3.15pm Keratin, Protein And Shine Seminar
Join your Hair Stylist for this presentation about how one of the world's most advanced treatments can eliminate fluffiness, frizziness, and flyaway hair.
Royal Spa, Deck 9, Forward, A Stairway

4.00pm Eat More To Weight Less
Royal Spa, Deck 9, Forward, A Stairway

4.30pm Inch Loss Made Easy
Listen to our Body Specialist Bonolo to discover her secrets to help you combat cellulite and fluid retention.
Royal Spa, Deck 9, Forward, A Stairway

Today's Opening Hours.

Queens Grill and Princess Grill Restaurant

Breakfast	8.00am to 9.30am
Lunch	12.30pm to 2.00pm
Dinner	6.30pm to 9.00pm

Britannia Club Restaurant

Breakfast	8.00am to 9.30am
Lunch	12.30pm to 2.00pm
Dinner	6.30pm to 9.00pm

Britannia Restaurant

Breakfast	8.00am to 9.30am
Lunch	12.30pm to 2.00pm
Dinner	6.00pm, last order 6.30pm/8.30pm last order 9.00pm

Lido Restaurant

Continental Breakfast	4.00am to 6.30am
Breakfast	6.30am to 11.30am
Lunch	11.30am to 3.00pm
Snack	3.00pm to 6.00pm
Spanish Dinner Buffet	6.00pm to 11.00pm
Late Snack	11.00pm to 2.00am

Speciality Dining

Dial 14315 between 8.00am to 5.00pm to book or visit the Speciality Dining Restaurant during opening hours.

Bamboo	6.30pm to 9.00pm
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Capture the spirit of Asia with our tantalising dishes inspired by the many flavours of each region. Ask your Sommelier about our speciality Sake pairings. A \$17.50 cover charge applies.

The Verandah

Dial 14351 between 8.00am to 5.00pm to book or visit the Verandah during opening hours.

Lunch	Closed
Dinner	6.30pm to 9.00pm

Featuring contemporary Southern French and Spanish cuisine, styled with a touch of British providence. Please note that charges do apply.

Afternoon Tea

Queens Room	3.30pm to 4.30pm
Princess Grill Dining Room (for Grills Guests only) ..	3.30pm to 4.30pm

Out of respect for our fellow guests - Short shorts, sandals and sleeveless tops (for men) are not considered appropriate attire during Afternoon Tea Time.

Bars & Lounges

Chart Room	7.00am to late
Commodore Club	3.00pm to late
Golden Lion Pub	10.00am to late
Pub Lunch	12.00pm to 2.30pm
Lido Bar	10.00am to late
Midships Lounge - Gin & Fizz	4.00pm to late
Yacht Club	4.30pm to late
Winter Garden	9.00am to 11.00pm

Facility Hours

Art Gallery	Closed
Book Shop	Closed
Empire Casino	Opens approximately 30 minutes after sailing
Royal Arcade	Closed
Photo Gallery	5.00pm to 11.00pm
Internet Centre, Library, Deck 3, Midships	Open 24 hours
Assistance available from 9.00am to 12.00pm & 4.00pm to 7.00pm	
Library	9.00am to 12.00pm & 4.00pm to 7.00pm
Royal Fitness	6.00am to 8.00pm
Spa & Salon	8.00am to 10.00pm
The Zone (2-17 Yrs)	2.00pm to 5.00pm & 6.00pm to 11.00pm
Pavilion Pool (Deck 9, Stairway A) (Weather permitting) ..	24 hours
Please be advised the swimming pool is not supervised	
Pavilion Jacuzzi (Deck 9, Stairway A & B)	7.30am to 9.00pm
Lido Pool (Deck 9, Stairway C) (Weather permitting)	24 hours
Please be advised the swimming pool is not supervised	
Lido Jacuzzi (Deck 9, Stairway C)	7.30am to 9.00pm
Tour Office	8.00am to 10.00am & 4.00pm to 7.00pm
Voyage Sales	8.00am to 10.00am & 5.00pm to 7.00pm
iStudy/ConneXions 1, Deck 1, Grand Lobby	Open 24 hours
Assistance available from 8.00am to 10.00am & 4.00pm to 7.00pm	
Medical Centre	8.00am to 10.00am & 4.00pm to 6.00pm

Dial 911 or 999 for medical emergencies only

Tonight's dress code: Informal.

Jacket required, tie optional for gentlemen, cocktail dress, stylish separates or equivalent for ladies. After 6.00pm, shorts and blue or worn denim (for men and women), sandals and sleeveless tops (for men) are not considered appropriate within the ship. Any guests wishing to dress more casually are welcome to dine in the Lido restaurants on deck 9 and relax in the Winter Garden, Yacht Club and on the open decks, but should not use other areas within the ship, including The Verandah restaurant, out of respect for their fellow guests. We ask guests to refrain from wearing swimwear and dressing gowns outside the spa and pool areas.

Hand antibacterial units on the gangway.

We encourage all guests to assist us in maintaining a healthy ship by using the hand antibacterial units that are located at the gangway.

Batteries.

As part of Cunard's commitment to the environment, we have introduced a system for the disposal of expired batteries. Please hand them to your stateroom/suite steward(ess).

Climate control.

The temperature within your stateroom/suite may be adjusted to suit your preferences by setting your thermostat. To keep the stateroom/suite temperature constant we recommend keeping your balcony door closed whenever possible.

Environmental notice.

The care of the environment is of the utmost importance to Cunard. With this in mind, we would ask that any litter you may have in your possession whilst ashore is disposed of in an ethical manner, or if the appropriate facilities are not available whilst ashore, please bring it back to the ship where we can look after it for you.

Spanish IVA (VAT).

Spanish IVA (VAT) at a rate of 10% is payable on all bar charges, select dining cover charges and room service charges whilst our ships are located within 12 nautical miles in Spanish territorial waters (i.e. during the times when we are entering and exiting Spanish ports as well as the time we are alongside in Spanish ports). Prices displayed in our bars, restaurants and room service menus are exclusive of this tax, therefore an additional 10% will be added to all bar charges, select dining cover charges and room service charges whilst our ships are in Spanish territorial waters. The Spanish IVA (VAT) element will be itemised separately on your receipt.

Logging and power walking.

For those guests wishing to power-walk or jog, one lap around the outside Promenade on deck 3 equals 1/3 of a mile. The track is protected from the weather at the forward end. Please only power-walk and jog on deck 3 after 7.00am and before 8.00pm, as it disturbs guests who might be sleeping in the staterooms/suites below. All guests are kindly asked to walk counter clockwise.

How to access your voice messages.

You can access your voice mail by lifting the receiver on your phone and pressing the Voice message button. Now you enter your stateroom number as the Code required and press the # key. If you require further assistance call the Purser's Office on 33000.

Replenishing of stateroom towels.

Every day our oceans are burdened with the excessive use of detergents in laundering towels. We would like to be able to reduce this burden. If you would like to reuse your towels, please leave them on the towel rail. If you would like your towels to be replaced, please leave them on the floor.

Fire safety.

We kindly advise that the use of candles and irons is strictly prohibited in your stateroom/suite. Please do not leave chargers or other electrical items switched on and unattended. You must switch off and unplug all electrical items when leaving your stateroom/suite and when retiring for the night.